

**REPORT FOR: HEALTH AND
WELLBEING BOARD**

Date of Meeting: 8th September 2016

Subject: **INFORMATION REPORT –**
Outcome of the Care Quality Commission
Inspection of London North West Healthcare
NHS Trust

Responsible Officer: Simon Crawford
Director of Strategy and Deputy CEO, London
North West Healthcare NHS Trust

Exempt: No

Wards affected: All

Enclosures: Presentation

Section 1 – Summary

FOR INFORMATION

The report outlines the actions by the Trust following the Care Quality Commission in October 2015 and the Quality Summit held on 13th July 2016.

The Board is requested to note this report.

Section 2 – Report

Following the inspection to London North West Healthcare NHS Trust by the Care Quality Commission (CQC) in October 2015 and the Quality Summit held on 13th July 2016, a report was issued which is available on the CQC or Trust websites <http://www.cqc.org.uk/provider/R1K/> / <http://lnwhintranet/working-life/care-quality-commission-inspection-report-2015/>

In response to the report, action plans have been devised to improve in the areas highlighted within the report. The Trust has considered the findings of the report and developed internally a list of plans to address the issues raised. The action plans have been separated into the following areas with oversight by lead Executive Directors and Board Committees.

- Estates and IT
- Safety and Quality
- Clinical Pathways
- Workforce
- Patient Experience
- Risk

As part of the final report of the CQC review process, a Quality Summit was held with key stakeholders and partners on 13th July 2016 to discuss the report and attached is the presentation delivered by the Trust Chief Executive at the Quality Summit that will be discussed at the Health and Wellbeing Board.

Section 3 – Further Information

Trust lead Executive Directors and Board Committees will have regular oversight of the action plans which will be periodically reviewed at the Trust Board. The Trust will provide an update to partners as requested, however public minutes of the Board and papers will be available on the Trust's website.

Section 4 – Financial Implications

This report is a focus on the CQC Report findings.

Section 5 - Equalities implications

Not applicable

Section 6 – Council Priorities

The Council's vision:

Working Together to Make a Difference for Harrow

STATUTORY OFFICER CLEARANCE (Council and Joint Reports)

Not applicable

Section 7 - Contact Details and Background Papers

Contact: Simon Crawford, Director of Strategy and Deputy CEO
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Background Papers: Care Quality Commission Inspection of London
North West Healthcare NHS Trust